The NFHS Network has made significant investments to improve their Support operations for this school year. **Their Support Team has grown 10X larger** (15 to 150 Agents) since last August.

There are **3 simple things you need to do** to make sure your Pixellots (automated camera system) don't miss any broadcasts, so please **go through the checklist below ASAP**.

To do <u>AT LEAST 2 WEEKS</u> before your first event:

1. Make sure your Pixellots are "online"

(plugged in, powered on, and connected to internet)

- 1. Go to <u>help.nfhsnetwork.com</u> (use your Console login information)
- 2. Click the **Pixellots** tab at the bottom
- 3. Under **Status** it should say "SLEEP" or "LIVE" (if it says "OFFLINE" click here)

2. Keep your Pixellots online AT ALL TIMES

- (24/7 even on non-game days!)
 - 1. Camera lenses may be foggy when Pixellot first comes back online, but this will clear up within 10 days. Pixellot must stay online for the lenses to remain clear.
 - 2. Pixellot must be online to download critical updates throughout the season

3. Use Console Mobile to manage your Pixellots from your phone (or computer) (help.nfhsnetwork.com)

- 1. <u>Submitting a support request from Console Mobile</u> is the *FASTEST* way to get help with your broadcasts or other technical issues
- 2. Set up a test broadcast in less than 30 seconds
- 3. Check the status of your Pixellots to make sure they're ready to broadcast
- 4. Start or stop Pixellot broadcasts with the push of a button

Click here to sign up for a live training webinar (or click here for tutorials).



Get 2 FREE Pixellot Units

For a limited time, free Pixellot Units are available for schools that do not currently have Pixellot Systems in their main gym and stadium.

- Completely automated system
- No crew required for filming or production
- Covers all levels of play: Varsity, JV & Freshman
 - Fans can watch games from anywhere
- Live stream sports, graduations, award ceremonies, and other school events
 - Generate revenue for your school!



Get 2 FREE Pixellot Units and FREE installation



LIMITED TIME OFFER

To learn more, contact Stephen Christensen stephen.christensen@nfhsnetwork.com